



The YMCA of Greater Vancouver Employment Opportunity

Date Posted:	May 6, 2019
Position Title:	Family Support Worker
Location:	Shifts will rotate between: Bob and Kay Ackles YMCA Nanook House and Woodwards YMCA Childcare: Vancouver, BC
Terms:	Permanent, Full-Time: 35 hours per week
Shift:	Monday to Friday, shifts will vary between 8:00am – 8:00pm, evening and weekend work as required
Salary:	Under Review
Start Date:	As soon as possible
Reports To:	Manager, Early Childhood and Family Development

Situation:

The YMCA of Greater Vancouver is a charity dedicated to strengthening the foundations of community, by nurturing the potential of children, teens & young adults, promoting healthy lifestyles, fostering a sense of social responsibility and delivering lasting personal & social change. We are building a community in which a generation of children and families reach their full potential. Our values guide our decision-making and behaviour—we do the right thing, put people first, keep our promises and lead by example.

For over 130 years, we have been part of the community, a place where people of every age and background find the support they need to grow in spirit, mind and body. One of the Lower Mainland's leading charities, the YMCA of Greater Vancouver provides services in health, fitness & aquatics, child care, camping, employment & community services to over 120,000 participants annually.

Nature & Scope:

The Family Support Worker is responsible for providing outreach and direct services to families with children ages 0 to 5 years. The position works closely with the other family resource programs in the YMCA of Greater Vancouver. The role of the Family Support Worker will be to promote independence by creating social support networks in an effort to reduce isolation and to provide educational opportunities related to parenting.

Major Responsibilities:

- Build trusting relationships with families
- Identify and assess family needs and supports
- Encourages family participation through involvement and empowerment and ensure that parents are actively involved in the planning and decision making process for their families
- Provides support to parents to access community services
- Organizes a range of programs that encourage and support healthy development for children through relationship building and healthy living programs that support parents in raising healthy families
- Maintains records and statistics, and prepare reports to demonstrate program impacts for families
- Maintains confidential files and case notes on all current families

Work is complex and performed with limited direction. The successful applicant requires initiative and independent judgment in completing work. Problem resolution requires the application of standard procedures or the adaptation of established methods. Work is confidential. There are no budget responsibilities.

Experience/Qualifications:

- Post-secondary diploma in Early Childhood Education or related field, 3-5 years' experience working with families
- Experience with developing and facilitating community based programming and services for a wide demographic base, specifically children and families
- Knowledge of local resources in the community
- Ability to be flexible, adaptable and multi-task in high demand environment
- Exceptional interpersonal, communication and conflict resolution skills
- Current Standard First Aid/CPR-C certificate
- Computer proficient, including Microsoft Office, and experience working within a database an asset
- High level of organizational and customer service skills
- Three successful reference checks
- Successful candidates will be required to provide a current and satisfactory Criminal Reference Check/Vulnerable Sector Search issued no later than six (6) months preceding your start date.

Competencies:

In addition to bringing a commitment to YMCA vision and values, and an orientation to service, the candidate should possess the following competencies:

Commitment to Organization and Values: Demonstrates and promotes a personal understanding of and appreciation for the mission, vision, outcomes and values of the YMCA.

Leadership: Motivates and inspires self and others to take action to achieve desired outcomes.

Communication: Communicates in a thorough, clear and timely manner.

Creativity and Innovation: Develops new ways or adapts existing ideas to improve programs and service.

Team Work: The ability to work effectively with others to achieve optimal results.

Product Knowledge: Thorough understanding of the components required in providing quality care.

Application Process:

Internal Applications: Please apply online through ADP Workforce Now Career Center.

External Applicants: Please apply using the link below:

https://workforcenow.adp.com/mascsr/default/mdf/recruitment/recruitment.html?cid=2b4cd153-66c2-4524-9a1c-714e9e1780df&cclid=19000101_000001&jobId=283569&source=CC3&lang=en_CA

Application Deadline: 6:00PM on May 21, 2019

*Thank you for your interest and application.
Due to the high volume of applications received, only short-listed candidates will be contacted.*



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